

Longwatch Security Advisory and Recommended Software Update (11.18.2025)

Industrial Video & Control (IVC) is issuing this Security Advisory Bulletin to notify customers of a recently reported vulnerability affecting Longwatch software versions 6.309 through 6.334.

Our engineering and security teams conducted a full review immediately upon receiving the report and confirmed that the necessary corrective measures were fully implemented in version 6.335.

Summary

A vulnerability related to legacy DVR retrieval functionality was identified in older versions of the Longwatch platform (version 6.309 through 6.334). The issue has been fully resolved in version 6.335, released in September 2024, which removes outdated components and replaces them with a secure API.

Longwatch version 6.335 includes complete remediation of the reported issue.

Recommended Customer Action

Customers currently running affected versions should perform an upgrade to Longwatch version 6.335 or later as soon as practical.

Support and Additional Information

IVC Technical Support is available to assist with:

- Version verification
- Upgrade planning and documentation
- Any technical questions related to this advisory

Please contact IVC Technical Support (support@ivcco.com) for any assistance or to request further technical details.

Thank you.

The Team at Industrial Video & Control
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